



## <u>Medical Benefits –</u> <u>Emergency Medical Expenses</u> <u>(Accident & Sickness)</u>





Policy Particulars:
Policy No:
Endorsement No: (If any)
Insured's Name
Insured's Contact No:
Loss Particulars:
Date of Loss
Type of Loss (Please Tick)
□ Personal Accident (Death & Disability)□ Medical Expenses □ Medical Evacuation
□ Death Repatriation □ Emergency Dental Care □ Total Loss of Checked–In Baggage
□ Loss of Passport □ Baggage Delay □ Flight Delay □ Trip Cancellation & Curtailment
Loss of Credit Card Emergency Return Home Travel & Stay over of One Immediate Family Member
□ Return of Dependent Children □ Dispatch of Medication □ Personal Liability
Please attach the following mandatory documents with Claim intimation:

- 1. Original Policy Certificate
- 2. Original Endorsement (if any)
- 3. Passport Copy with FIA stamps on exit from Pakistan and entry in insured destination
- 4. Air Tickets and Boarding Passes (optional)
- 5. Others Any document required by AICL





#### Medical Benefits – Emergency Medical Expenses (Accident & Sickness)

1. Name of Loss Sustaining Person
2. Date of Loss
3. Place of Loss
4. Circumstances of Loss {for injury related claims only}{attach extra sheet(s), if required}
5. Name, Address and Telephone Nos. of Hospital/ Clinic where treatment was given
6. Name of Attending Doctor
7. Nature of Ailment
8. If the Ailment/ Injury aggravated due to a pre-existing condition? Please give details
9. Details of Treatment Received & Expenses Incurred {attach extra sheet(s), if required}
10. Details of Any Third Party Involved in the Accident (for Injury related claims only)
11. Total Amount Claimed

Please submit the following documents in Original for claim assessment:

- 1. Attending Physician's Case Summary (including OPD visit and/or treatment)
- 2. Attending Physician's Prescription
- 3. Discharge Summary (for Hospitalization & ER admission only)
- 4. Police Report (for Injury related claims only)
- 5. Financial Documents (Bills, Invoices & Receipts)
- 6. English translation of aforementioned documents by a recognized translator
- 7. Others Any document required by AICL





## <u>Medical Benefits –</u> Emergency Dental Care

Insurance





Policy Particulars:
Policy No:
Endorsement No: (If any)
Insured's Name
Insured's Contact No:
Loss Particulars:
Date of Loss
Type of Loss (Please Tick)
□ Personal Accident (Death & Disability)□ Medical Expenses □ Medical Evacuation
□ Death Repatriation □ Emergency Dental Care □ Total Loss of Checked–In Baggage
□ Loss of Passport □ Baggage Delay □ Flight Delay □ Trip Cancellation & Curtailment
Loss of Credit Card Emergency Return Home Travel & Stay over of One Immediate Family Member
□ Return of Dependent Children □ Dispatch of Medication □ Personal Liability
Please attach the following mandatory documents with Claim intimation:

- 1. Original Policy Certificate
- 2. Original Endorsement (if any)
- 3. Passport Copy with FIA stamps on exit from Pakistan and entry in insured destination
- 4. Air Tickets and Boarding Passes (optional)
- 5. Others Any document required by AICL





#### **Medical Benefits – Emergency Dental Care**

1. Name of Loss Sustaining Person
2. Date of Loss
3. Place of Loss
4. Circumstances of Loss {attach extra sheet(s), if required}
5. Name, Address and Telephone Nos. of Hospital/ Clinic where treatment was given
6. Name of Attending Doctor
7. Nature of Ailment
8. If the Ailment/ Injury aggravated due to a pre-existing condition? Please give details
9. Details of Treatment Received & Expenses Incurred {attach extra sheet(s), if required}
10. Total Amount Claimed

Please submit the following documents in Original for claim assessment:

- 1. Attending Physician's Case Summary (including OPD visit and/or treatment)
- 2. Attending Physician's Prescription
- 3. Discharge Summary (for Hospitalization & ER admission only)
- 4. Police Report (for Injury related claims only)
- 5. Financial Documents (Bills, Invoices & Receipts)
- 6. English translation of aforementioned documents by a recognized translator
- 7. Others Any document required by AICL





## <u>Personal Accident Benefits –</u> <u>Accidental Death &</u> <u>Permanent Total Disability</u>





Policy Particulars:
Policy No:
Endorsement No: (If any)
Insured's Name
Insured's Contact No:
Loss Particulars:
Date of Loss
Type of Loss (Please Tick)
□ Personal Accident (Death & Disability)□ Medical Expenses □ Medical Evacuation
□ Death Repatriation □ Emergency Dental Care □ Total Loss of Checked–In Baggage
□ Loss of Passport □ Baggage Delay □ Flight Delay □ Trip Cancellation & Curtailment
Loss of Credit Card Emergency Return Home Travel & Stay over of One Immediate Family Member
□ Return of Dependent Children □ Dispatch of Medication □ Personal Liability
Please attach the following mandatory documents with Claim intimation:

- 1. Original Policy Certificate
- 2. Original Endorsement (if any)
- 3. Passport Copy with FIA stamps on exit from Pakistan and entry in insured destination
- 4. Air Tickets and Boarding Passes (optional)
- 5. Others Any document required by AICL





#### Personal Accident Benefits – Accidental Death & Permanent Total Disability

- 1. Name of Loss Sustaining Person \_\_\_\_\_
- 2. Date of Loss \_\_\_\_\_\_
- 3. Place of Loss \_\_\_\_\_
- 4. Circumstances of Loss {attach extra sheet(s), if required}
- 5. Cause of Death (for death claims only)
- 6. Cause and Extent of Disability (for disability claims only)
- 7. Name, Address and Telephone Nos. of Hospital/ Clinic where treatment was given
- 8. Name of Attending Doctor \_\_\_\_\_
- 9. Details of Any Third Party Involved in the Accident
- 10. Total Amount Claimed \_\_\_\_\_

Please submit the following documents in Original for claim assessment:

- 1. Death Certificates (issued from examined hospital and Pakistani embassy and later NADRA)
- 2. Disability Certificate issued by Competent & Authorized Entity stating cause and extent of disability (for Permanent Disability claims only)
- 3. Police Report stating cause of loss
- 4. Medical Treatment & Financial Documents
- 5. English translation of aforementioned documents by a recognized translator
- 6. Others Any document required by AICL





## <u>Medical Benefits –</u> <u>Repatriation of Mortal</u> <u>Remains</u>





Policy Particulars:
Policy No:
Endorsement No: (If any)
Insured's Name
Insured's Contact No:
Loss Particulars:
Date of Loss
Type of Loss (Please Tick)
□ Personal Accident (Death & Disability)□ Medical Expenses □ Medical Evacuation
□ Death Repatriation □ Emergency Dental Care □ Total Loss of Checked–In Baggage
□ Loss of Passport □ Baggage Delay □ Flight Delay □ Trip Cancellation & Curtailment
Loss of Credit Card Emergency Return Home Travel & Stay over of One Immediate Family Member
□ Return of Dependent Children □ Dispatch of Medication □ Personal Liability
Please attach the following mandatory documents with Claim intimation:

- 1. Original Policy Certificate
- 2. Original Endorsement (if any)
- 3. Passport Copy with FIA stamps on exit from Pakistan and entry in insured destination
- 4. Air Tickets and Boarding Passes (optional)
- 5. Others Any document required by AICL





#### **Medical Benefits – Repatriation of Mortal Remains**

1.	Name of Insured Person
2.	Date of Death
3.	Place of Death
4.	Circumstances of Loss (attach extra sheet(s), if required
5.	Cause of Death for (for death claims only)
	agamee
6.	Name, Address and Telephone Nos. of Hospital/Clinic where treatment was given
8.	Name of Attending Doctor
9.	Total Amount Claimed
	ase submit the following documents in Original for claim assessment:
	<ol> <li>Death Certificates (issued from examined hospital and Pakistani embassy and later NADRA)</li> <li>Autopsy Report</li> <li>Forensic Report</li> <li>Physician's statement stating cause of death</li> <li>Medical Documents</li> <li>Financial Documents (Bills, Invoices &amp; Receipts</li> <li>English translation of aforementioned documents by a recognized translator</li> <li>Beneficiary's Succession Certificate/Deed of indemnity (attested)</li> </ol>

9. Others – Any document required by AICL





## <u>Medical Benefits –</u> <u>Compassionate Visit</u>







Policy Particulars:
Policy No:
Endorsement No: (If any)
Insured's Name
Insured's Contact No:
Loss Particulars:
Date of Loss
Type of Loss (Please Tick)
□ Personal Accident (Death & Disability)□ Medical Expenses □ Medical Evacuation
□ Death Repatriation □ Emergency Dental Care □ Total Loss of Checked–In Baggage
□ Loss of Passport □ Baggage Delay □ Flight Delay □ Trip Cancellation & Curtailment
Loss of Credit Card Emergency Return Home Travel & Stay over of One Immediate Family Member
□ Return of Dependent Children □ Dispatch of Medication □ Personal Liability
Please attach the following mandatory documents with Claim intimation:

- 1. Original Policy Certificate
- 2. Original Endorsement (if any)
- 3. Passport Copy with FIA stamps on exit from Pakistan and entry in insured destination
- 4. Air Tickets and Boarding Passes (optional)
- 5. Others Any document required by AICL





#### Medical Benefits – Compassionate Visit

1. Name of Loss Sustaining Person
2. Date of Loss
3. Place of Loss
4. Circumstances of Loss {for injury related claims only}{attach extra sheet(s), if required}
5. Name, Address and Telephone Nos. of Hospital/ Clinic where treatment was given
6. Name of Attending Doctor
7. Nature of Ailment
8. If the Ailment/ Injury aggravated due to a pre-existing condition? Please give details
9. Details of Treatment Received & Expenses Incurred {attach extra sheet(s), if required}
10. Details of Any Third Party Involved in the Accident (for Injury related claims only)

11. Total Amount Claimed \_\_\_\_\_

Please submit the following documents in Original for claim assessment:

- 1. Medical Reports
- 2. Attending Physician's Case Summary with details on need for an Attendant
- 3. English translation of aforementioned documents by a recognized translator
- 4. Others Any document required by AICL





## <u>Medical Benefits –</u> <u>Return of Dependent Child</u>

Insurance





Policy Particulars:
Policy No:
Endorsement No: (If any)
Insured's Name
Insured's Contact No:
Loss Particulars:
Date of Loss
Type of Loss (Please Tick)
□ Personal Accident (Death & Disability)□ Medical Expenses □ Medical Evacuation
□ Death Repatriation □ Emergency Dental Care □ Total Loss of Checked–In Baggage
□ Loss of Passport □ Baggage Delay □ Flight Delay □ Trip Cancellation & Curtailment
Loss of Credit Card Emergency Return Home Travel & Stay over of One Immediate Family Member
□ Return of Dependent Children □ Dispatch of Medication □ Personal Liability
Please attach the following mandatory documents with Claim intimation:

- 1. Original Policy Certificate
- 2. Original Endorsement (if any)
- 3. Passport Copy with FIA stamps on exit from Pakistan and entry in insured destination
- 4. Air Tickets and Boarding Passes (optional)
- 5. Others Any document required by AICL





#### **Medical Benefits – Return of Dependent Child**

1.	Name of Loss Sustaining Person
2.	Date of Loss
3.	Place of Loss
4.	Circumstances of Loss {attach extra sheet(s), if required}
5.	Cause of Death (for death claims only)
c	Total Amount Claimed
0.	. Total Amount Claimed
P	lease submit the following documents for claim assessment:
	1. Death Certificates (issued from examined hospital and Pakistani embassy)
	2. Original Autopsy Report
	3. Original Forensic Report
	4. Original Physician's statement stating cause of death
	5. Original Medical Documents
	6. Copy of Passport and/or CNIC proving child's relation with the deceased
	7. Original Financial Documents (Bills, Invoices & Receipts)
	8. English translation of aforementioned documents by a recognized translator

9. Others – Any document required by AICL





## <u>Travel Inconvenience Benefits</u> <u>– Total Baggage Loss</u> (Checked-in)





Policy Particulars:
Policy No:
Endorsement No: (If any)
Insured's Name
Insured's Contact No:
Loss Particulars:
Date of Loss
Type of Loss (Please Tick)
□ Personal Accident (Death & Disability)□ Medical Expenses □ Medical Evacuation
□ Death Repatriation □ Emergency Dental Care □ Total Loss of Checked–In Baggage
□ Loss of Passport □ Baggage Delay □ Flight Delay □ Trip Cancellation & Curtailment
Loss of Credit Card Emergency Return Home Travel & Stay over of One Immediate Family Member
□ Return of Dependent Children □ Dispatch of Medication □ Personal Liability
Please attach the following mandatory documents with Claim intimation:

- 1. Original Policy Certificate
- 2. Original Endorsement (if any)
- 3. Passport Copy with FIA stamps on exit from Pakistan and entry in insured destination
- 4. Air Tickets and Boarding Passes (optional)
- 5. Others Any document required by AICL





#### **Travel Inconvenience Benefits – Total Baggage Loss (Checked-in)**

- 1. Name of Insured Person \_\_\_\_\_
- 2. Date of Loss \_\_\_\_\_
- 3. Place of Loss \_\_\_\_\_
- 4. Detail of Loss (When & Where) attach extra sheet(s), if required

- 5. Name, Address and Telephone Nos. of Airline.
- 6. Total Amount Claimed \_\_\_\_\_

Please submit the following documents in Original for claim assessment:

- 1. Air tickets and Boarding Passes (for domestic travel within insured destination)
- 2. Property Irregularity Report issued by the carrier
- 3. Letter from the carrier stating compensation received for lost baggage
- 4. Proof of ownership of items valued in excess of USD 100/-
- 5. Financial Documents (Bills, Invoices & Receipts)
- 6. English translation of aforementioned documents by a recognized translator
- 7. Others Any document required by AICL





# <u>Travel Inconvenience Benefits</u> <u>– Checked-in Baggage Delay</u>





Policy Particulars:
Policy No:
Endorsement No: (If any)
Insured's Name
Insured's Contact No:
Loss Particulars:
Date of Loss
Type of Loss (Please Tick)
□ Personal Accident (Death & Disability)□ Medical Expenses □ Medical Evacuation
□ Death Repatriation □ Emergency Dental Care □ Total Loss of Checked–In Baggage
□ Loss of Passport □ Baggage Delay □ Flight Delay □ Trip Cancellation & Curtailment
Loss of Credit Card Emergency Return Home Travel & Stay over of One Immediate Family Member
□ Return of Dependent Children □ Dispatch of Medication □ Personal Liability
Please attach the following mandatory documents with Claim intimation:

- 1. Original Policy Certificate
- 2. Original Endorsement (if any)
- 3. Passport Copy with FIA stamps on exit from Pakistan and entry in insured destination
- 4. Air Tickets and Boarding Passes (optional)
- 5. Others Any document required by AICL





#### **Travel Inconvenience Benefits – Checked-in Baggage Delay**





## <u>Travel Inconvenience Benefits</u> <u>– Flight Delay</u> (Excess First 12hrs.)





Policy Particulars:
Policy No:
Endorsement No: (If any)
Insured's Name
Insured's Contact No:
Loss Particulars:
Date of Loss
Type of Loss (Please Tick)
□ Personal Accident (Death & Disability)□ Medical Expenses □ Medical Evacuation
□ Death Repatriation □ Emergency Dental Care □ Total Loss of Checked–In Baggage
□ Loss of Passport □ Baggage Delay □ Flight Delay □ Trip Cancellation & Curtailment
Loss of Credit Card Emergency Return Home Travel & Stay over of One Immediate Family Member
□ Return of Dependent Children □ Dispatch of Medication □ Personal Liability
Please attach the following mandatory documents with Claim intimation:

- 1. Original Policy Certificate
- 2. Original Endorsement (if any)
- 3. Passport Copy with FIA stamps on exit from Pakistan and entry in insured destination
- 4. Air Tickets and Boarding Passes (optional)
- 5. Others Any document required by AICL





#### **Travel Inconvenience Benefits – Flight Delay (Excess First 12hrs.)**

- 1. Name of Insured Person \_\_\_\_\_
- 2. Date of Delayed\_\_\_\_\_
- 3. Place of Delayed\_\_\_\_\_
- 4. Reason for Delaying
- 5. Name, Address and Telephone Nos. of Airline.
- 6. Total Amount Claimed

Please submit the following documents in Original for claim assessment:

- 1. PNR (Passenger Name & Record) with the narration of Flight Delayed
- 2. Invoices & Receipts against emergency purchases
- 3. English translation of aforementioned documents by a recognized translator
- 4. Others Any document required by AICL





## Travel Inconvenience Benefits <u> – Trip Cancellation &</u> <u> Curtailment</u>





Policy Particulars:
Policy No:
Endorsement No: (If any)
Insured's Name
Insured's Contact No:
Loss Particulars:
Date of Loss
Type of Loss (Please Tick)
□ Personal Accident (Death & Disability)□ Medical Expenses □ Medical Evacuation
□ Death Repatriation □ Emergency Dental Care □ Total Loss of Checked–In Baggage
□ Loss of Passport □ Baggage Delay □ Flight Delay □ Trip Cancellation & Curtailment
Loss of Credit Card Emergency Return Home Travel & Stay over of One Immediate Family Member
□ Return of Dependent Children □ Dispatch of Medication □ Personal Liability
Please attach the following mandatory documents with Claim intimation:

- 1. Original Policy Certificate
- 2. Original Endorsement (if any)
- 3. Passport Copy with FIA stamps on exit from Pakistan and entry in insured destination
- 4. Air Tickets and Boarding Passes (optional)
- 5. Others Any document required by AICL





#### **Travel Inconvenience Benefits – Trip Cancellation & Curtailment**

- 1. Name of Loss Sustaining Person \_\_\_\_\_
- 2. Date of Loss \_\_\_\_\_
- 3. Place of Loss \_\_\_\_\_
- 4. Circumstances of Loss {attach extra sheet(s), if required}
- 5. Total Amount Claimed \_\_\_\_\_

Please submit the following documents in Original for claim assessment:

- 1. Air Tickets of traveling companion
- 2. Invoices & Receipts of reasonable additional expenses incurred and/ or proof of cancellation charges levied by the carriers
- 3. English translation of aforementioned documents by a recognized translator
- 4. Others Any document required by AICL

# insurance





### **Travel Inconvenience Benefits** <u>– Passport Loss</u>







Policy Particulars:
Policy No:
Endorsement No: (If any)
Insured's Name
Insured's Contact No:
Loss Particulars:
Date of Loss
Type of Loss (Please Tick)
□ Personal Accident (Death & Disability)□ Medical Expenses □ Medical Evacuation
□ Death Repatriation □ Emergency Dental Care □ Total Loss of Checked–In Baggage
□ Loss of Passport □ Baggage Delay □ Flight Delay □ Trip Cancellation & Curtailment
Loss of Credit Card Emergency Return Home Travel & Stay over of One Immediate Family Member
□ Return of Dependent Children □ Dispatch of Medication □ Personal Liability
Please attach the following mandatory documents with Claim intimation:

- 1. Original Policy Certificate
- 2. Original Endorsement (if any)
- 3. Passport Copy with FIA stamps on exit from Pakistan and entry in insured destination
- 4. Air Tickets and Boarding Passes (optional)
- 5. Others Any document required by AICL





#### **Travel Inconvenience Benefits – Passport Loss**

1. Name of Insured Person \_\_\_\_\_

2.	Date of Loss
3.	Place of Loss
4.	Detail of Loss (When & Where) attach extra sheet(s), if required
	Total Amount Claimed
	<ol> <li>Police Report obtained within 24 hours of theft</li> <li>Invoice &amp; Receipt for expenses incurred in obtaining a replacement</li> </ol>
	<ul> <li>passport/travel document</li> <li>3. English translation of aforementioned documents by a recognized translator</li> <li>4. Others – Any document required by AICL</li> </ul>





# <u>Travel Inconvenience Benefits</u> <u>– Credit Card Loss (TPA Only)</u>





Policy Particulars:
Policy No:
Endorsement No: (If any)
Insured's Name
Insured's Contact No:
Loss Particulars:
Date of Loss
Type of Loss (Please Tick)
□ Personal Accident (Death & Disability)□ Medical Expenses □ Medical Evacuation
□ Death Repatriation □ Emergency Dental Care □ Total Loss of Checked–In Baggage
□ Loss of Passport □ Baggage Delay □ Flight Delay □ Trip Cancellation & Curtailment
Loss of Credit Card Emergency Return Home Travel & Stay over of One Immediate Family Member
□ Return of Dependent Children □ Dispatch of Medication □ Personal Liability
Please attach the following mandatory documents with Claim intimation:

- 1. Original Policy Certificate
- 2. Original Endorsement (if any)
- 3. Passport Copy with FIA stamps on exit from Pakistan and entry in insured destination
- 4. Air Tickets and Boarding Passes (optional)
- 5. Others Any document required by AICL





#### **Travel Inconvenience Benefits – Credit Card Loss (For TPA Only)**

- 1. Name of Insured Person \_\_\_\_\_
- 2. Date of Loss \_\_\_\_\_\_
- 3. Place of Loss \_\_\_\_\_
- 4. Detail of Loss (When & Where) attach extra sheet(s), if required

5	Total Amount Claimed	3		
5.				
Ple	ase submit the following do	ocuments in Original for	claim assessment:	

- 1. Police Report obtained within 24 hours of theft
- 2. Invoice & Receipt for expenses incurred in lieu of Credit Card
- 3. Official identity documents of the Financial Guarantor
- 4. English translation of aforementioned documents by a recognized translator
- 5. Others Any document required by International SOS/AICL